eWiSACWIS User Modernization Newsletter

Contents:

"We are seeing improved application response times."

eWiSACWIS Modernization

eWiSACWIS Release 4.2 is currently targeted to go live on July 5th, 2011. In addition to the normal enhancements associated with the release, eWiSACWIS is being modernized. What does this mean for you? Please see below for a list of benefits and a change to the login page. Enhancements associated with the release will be communicated separately, as part of the normal release process.

Our next newsletter will also include details on our new and improved help desk process.

eWiSACWIS Log In Page

Starting July 5th, you will be automatically redirected to the new URL for eWiSACWIS. The login page will have a new look as well. Below is a screenshot of the new login page.

Username/Password

You will use the same username and password to access eWiSACWIS.

Performance

We are seeing improved application response times. Your counties should see the same improvement in performance, but there could be some limits due to your own local/county network.

Stability

Due to the latest versions of hardware and software, you will see improved stability.

We welcome any questions, comments or suggestions to improve communication. Please send your feedback to Beth.Wydeven@wisconsin.gov.

Troubleshooting

We have improved troubleshooting capabilities with our new tools and technologies to assist with application issues. Additionally, we will be able to identify application issues before the problems are seen by users.

Help Desk

Further updates to come on the new help desk.

Share the News

Please share this newsletter with all eWiSACWIS users. Stay tuned for regular messages on the modernized eWiSACWIS application! Ask your eWiSACWIS county liaisons about it.

State of Wisconsin

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We're on the Web!

eWiSACWIS Knowledge Web